

RETURNING A DAMAGED OR INCORRECT ITEM

You are entitled to return items and receive either a full refund or a replacement if the goods:

- Are Faulty
- Are not of satisfactory quality
- Do not match how they were described
- Are different to the ones ordered

Required Details

Order Number _____ Date _____

Address _____

Tel (daytime) _____ Tel (evening) _____

E-mail _____

Product Description Type/Colour/Size _____

Requested Action

Please give me Credit A replacement

Problem

Important

A faulty item may require testing to verify a faulty goods claim before a refund or replacement can be given.

Please Send returns to:

Summits Online Returns, 36 Moss Street, Paisley, PA1 1BA, Scotland
or call 0845 60 10 262 for us to arrange a pick-up